



## Broker Support Associate

### Make your mark

Do you have a passion for client services and thrive on new challenges in a transformational environment? If so, you can play a critical role supporting the Brokers sales team by managing this channel's new business pipeline.

In this role, you will be hands-on, take ownership and contribute to improving the customer experience in a fast-paced, high-growth business. You will have the opportunity to work with a diverse and talented team as you help ensure Broker expectations are met, managed and delivered upon.

### How you will make a difference

- Manage broker deal origination pipeline
- Manage email and phone enquiries from brokers and their customers
- Provide guidance regarding products and policies
- Manage quality of application submissions
- Liaise with brokers to ensure information is received in timely fashion
- Manage deal specific requirements to ensure brokers are kept informed through the entire application journey through to settlement
- Quality assurance of loan requirements at specific stages of the application process
- Collaborate with BDM and Broker Account Managers.

### Skills that set you apart

- Financial services experience desirable
- Understanding of asset finance & commercial lending
- Strong attention to detail
- Excellent interpersonal and communication skills
- A high degree of self-motivation, drive and willingness to learn

### About GetCapital

GetCapital is an award-winning business lender and one of Australia's fastest-growing financial technology companies. Winner of the IDC 2020 Digital Disruptor and Omni Experience Innovator awards for Australia and New Zealand, we've also been a Deloitte Technology Fast 50 winner for the past four years and voted one of LinkedIn's hottest Australian companies to work for.

### Our culture

At GetCapital, we take pride in our diversity and culture of inclusion. With the customer always first in mind, we are passionate about solving problems, delivering value and making a real difference. Here, time is precious, there are no politics and no egos. It's one team, with shared successes and failures. If you're ready to challenge convention, we are ready for you.



## The perks

GetCapital offers competitive remuneration and the opportunity to make your mark in a fast-paced, energetic environment. Centrally located in North Sydney CBD, we're close to transport, restaurants, cafes and shops. You'll enjoy free breakfasts and healthy snacks, and a friendly social atmosphere. There are also plenty of staff-led social events, Leadership series, Lunch & Learns and other initiatives for you to participate and grow. And best of all, on your birthday, you get the day off!

If you like the sound of this, we would love to hear from you. To apply please send your resume and academic transcripts to [jointheteam@getcapital.com.au](mailto:jointheteam@getcapital.com.au).